

# ICC MEDIATION

Settling complex cross-border disputes

Mediation is a flexible and consensual technique in which a neutral facilitator helps the parties reach a negotiated settlement of their dispute. The parties have control over the decision to settle and the terms of any settlement agreement. Settlements are contractually binding and widely enforceable.

The mediation process is designed to give parties a better understanding of each other's business interests. Mediation is particularly useful approach when parties in dispute have an ongoing relationship that they wish to preserve.

Whether Mediations are based on an existing clause or not, ICC Mediation Rules provide clear parameters for the conduct of proceedings while recognizing and maintaining the need for flexibility.

ICC International Centre for ADR has a long-standing expertise in multi-party procedures as well as high value, complex disputes arising out of a multiplicity of contracts. Its multilingual legal professionals are savvy in the administration of international commercial disputes through mediation and other procedures such as arbitration, expertise or dispute boards.

## KEY FEATURES

ICC facilitates the setting up of the proceedings	✓
ICC designates one or more highly qualified, independent and immediately available Mediators.	✓
ICC fixes the Mediator's hourly rate and administers the financials.	✓
ICC supervises proper conduct of the proceedings and the timeline of the mediation.	✓
Parties benefit from the confidentiality provisions of ICC Rules.	✓
ICC provides guidance to the parties and the Mediator	✓
Parties are protected by ICC Rules in cases of (i) disagreement over the place or the language of the proceedings, (ii) objection to the proceedings, (iii) lack of payment, (iv) stay of the proceedings, (v) challenge and/or replacement of the Mediator etc.	✓
Unresolved disputes benefit from cross crediting towards ICC Arbitration	✓

**Average Cost (Mediator's fees & expenses + ICC)**

**US\$19,000**

To obtain a Mediation Request Form and for more information on ICC Mediation visit the website [iccwbo.org/dispute-resolution-services/mediation/](https://iccwbo.org/dispute-resolution-services/mediation/) or reach out to the ICC International Centre for ADR (ENG/FRA/ARAB/ESP/ITA/RUM/SRB) at +33 (0)1 49 53 29 03 or [adr@iccwbo.org](mailto:adr@iccwbo.org)